



## Frequently Asked Questions

### 1. How do I know what I am eligible to receive?

As a full-time teammate, you have access to a variety of online degree and certificate programs from Purdue Global with 100 percent paid tuition and no up-front fees, including the RN-to-BSN program, medical assisting certificate and more. If you're exploring other institutions, you're eligible for Roper St. Francis Healthcare tuition assistance benefits, which provides you with up to \$5,250 per calendar year to pursue your educational goals. **Please note, teammates can only use their annual benefit at Purdue Global or another institution but not both.**

As a part-time teammate, you're eligible for the Roper St. Francis Healthcare Tuition Assistance program, which provides you with up to \$2,750 per calendar year at any eligible institution. If you choose to pursue your education at Purdue Global, you can use your tuition assistance benefits and receive a 20 percent tuition reduction on undergraduate programs and a 14 percent tuition reduction on graduate programs. **Please note, teammates can only use their annual benefit at Purdue Global or another institution but not both.**

Any questions related to eligibility can be found in RSFH's Tuition Assistance Policy which can be accessed through the RSF Document Manager Program on CareLine.

### 2. Is this new benefit only for nursing degrees?

No. All teammates who qualify under the Tuition Assistance Policy can use the benefit for select degree and certificate programs in any discipline for which RSFH has a current or future need.

Purdue Global has several programs from which to choose. To view all your options, please visit <https://go.kaplan.com/roper> to get started and follow the instructions provided. More information is also available in Question 4.

### 3. I already started a program at a different school. Can I transfer my credits?

Yes. Your Purdue Global Admissions Advisor will help you with this process. Purdue Global has a wonderful transfer credit process, and advisors will work to accommodate your needs. Please [fill out this form](#) to get started.

4. How do I apply?

Please start by visiting the Kaplan/RSFH website: <https://go.kaplan.com/roper>. Once you complete the form and your eligibility is verified, you will be directed to the Purdue Global website where you can learn more and start the application process. If you call or send a message via chat, you will talk to an Admissions Advisor real-time. If you submit your information or complete the application, an Admissions Advisor will get in touch with you to finish the enrollment process.

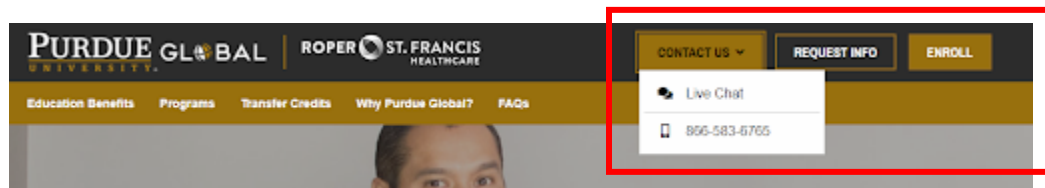
5. Who do I talk to if I have questions?

Please reach out to: [HRBenefitsTeam@rsfh.com](mailto:HRBenefitsTeam@rsfh.com).

6. I have already confirmed what I'm eligible for and have submitted my information on the Purdue Global website. What happens next?

There are many ways to interact with Purdue Global. If you have submitted your information via the "Request Info" button or have submitted your application via the "Enroll" button, an Admissions Advisor will call to review your information, discuss program options and guide you through next steps with your application to complete your enrollment process.

If you'd like to speak to an advisor sooner, you can also use the Live Chat or Phone Number listed on the site.



If you've applied for tuition assistance, the RSFH HR Benefits team will follow up with you.

7. I am trying to pursue a degree or program I do not see available through this benefit. Who can I contact to request programs I would like to pursue?

Feel free to send your thoughts to [HRBenefitsTeam@rsfh.com](mailto:HRBenefitsTeam@rsfh.com) for consideration.

8. How long is each course commitment?

Purdue Global courses are either 10 or 12 weeks -depending on the course- and each of these timeframes is considered a term.

All undergraduate programs and some graduate programs are 10 weeks in length. Undergraduate students typically take two classes per 10-week term with a weeklong break before the next term.

All other graduate programs follow a 12-week commitment. The schedule for master's-level classes varies by program. They are either up to two classes per 10-week term with a weeklong break before the next term or one class per six-week session followed by another class for six weeks then a weeklong break.

9. How long does it take to complete a nursing program?

Actual program length can vary depending upon the individual and program requirements.

- Bachelor of Science in Nursing (RN-to-BSN): 18 months or less
- Master of Science in Nursing: 18–24 months of full-time study (based on area of concentration)

The RN-to-BSN completion time is based on a full-time student with a prior associate's degree. Programs will take longer for part-time students, students who take leaves of absence or drop and return, and students with a prior diploma/certificate to complete. The number of required credits may vary depending on individual state education requirements, which could affect how long it will take to complete the program. More than 60 percent of 2019-2020 graduates completed the program in 18 months or less.

10. Where do I go to classes?

Classroom and seminar learning occurs in an online, flexible environment so you can study anywhere you have an internet connection.

11. Does Purdue Global offer support for my education needs?

Yes. We offer numerous student resources to help you achieve your education goals, including:

- Faculty support
- Education advising
- Career services
- Math, Science, Technology, Business, and Writing Centers
- Career Network
- Student clubs and organizations
- Online library

12. Can I earn credit for my prior college courses?

If you have any prior credits or degrees, inform your Admissions Advisor and provide your unofficial transcripts (official transcripts will be sent directly from the prior school to Purdue Global within the first term). Your Admissions Advisor can request an unofficial mapping of your prior credits to the degree you would like to obtain. An official review will be completed within your first term when official transcripts are received.

In addition, Purdue Global does articulate some industry certifications so be sure to provide your Advisor with that information upon enrollment. Here is the mapping of certifications to courses:

<https://www.purdueglobal.edu/alternative-college-credits/it-certification-exams/>.

13. What are the technology requirements for online learning?

To enroll and participate in classes online, you must use a desktop computer or laptop (PC or Mac) with at least 8 GB of random-access memory (RAM) and 120 GB of free hard-drive space (additional space may be needed for course-related files). Because online learning tools at Purdue Global are mobile responsive, students may use mobile devices such as tablets (such as iPads), mobile phones and notebook computers (such as Chromebooks) to perform some academic activities and supplement with the use of a desktop computer or laptop. A desktop computer or laptop must remain your primary device for studies at Purdue Global.

A high-speed internet connection with a minimum bandwidth of 8 Mbps upload/download speed is also necessary. Please refer to our website for additional software requirements.